1. Open a browswer and open the GLBB Users Portal.

   The URL is http://user.glbb.jp/users/

   The following screen should open.

2. Login with your GLBB credentials.   This information can be found on the information sheet provided to you by GLBB.

3. Once you login, the following menu screen will appear

4. To download the VPN software, click on the USA Connect link from the menu on the left side of the screen.   It will change to the following screen

5. Scroll to the bottom of the page and check the "I Agree to the Terms of Service" check and press the Download Client button.

Important:

1) IF you experience any issues please go to our HELP page HERE.
2) TO disconnect: Right click on the icon and select disconnect. Please check your usage periodically by selecting USA CONNECT Usage on the left hand side of your user section. Please note that for Vista if you do not run the OpenVPN as Administrator you will be able to connect but will not be able to go to any sights.
3) GLBB does not warrant speeds for this service. The servers for this service are located in our SanFrancisco Data center and we do not control all the routers between you and sanfrancisco. Please also note that we have noticed better performance on Windows 7 Clients.

☐ I agree to the Terms of Service (Click to Read)

[Download Client]

6. Download and install the software.   Once it is done installing, you will need to find the OpenVPN GUI icon on your desktop, right click it and choose "Run as Administrator"

7. Once you choose this, the icons for the service will appear in the system tray located close to the clock in the bottom right hand corner.

8. To connect to the service, right click on the VPN icon and choose "Connect"   It will then connect to the service and you will be connected with a USA IP Address.

9. If any errors occur during the connection process, go to the following link and follow the instructions to determine what the error is and the solution for it.
http://user.glbb.jp/users/?p=vpnhelp